



## OTERO COUNTY DETENTION CENTER

# VISITOR'S INFORMATION

**PLEASE ADDRESS ANY U. S MAIL TO:** Inmate's Full Name  
C/O Otero County Detention Center  
1958 Dr. Martin Luther King, Jr. Drive  
Alamogordo, NM 88310

Contact numbers at facility:  
Phone # (575) 434-2519/437-6420

Specific Departments:

Ext. 221/226 Front Office (General Information/Records)  
230/231 Inmate Information  
239 Day Reporting/Work Program

NEW VISITING DAYS AND HOURS FOR ADULT INMATES:

**Tuesdays and Wednesdays from 9:00 a.m. to 11:00 a.m. and 1:30 p.m. to 3:30 p.m. You must be signed in before 10:30 a.m. and 3:00 p.m. Saturday visitation is from 8:00 a.m. to 11:00 a.m. and 1:00 p.m. to 3:30 p.m. You must be signed in before 10:30 a.m. and 3:00 p.m. Visits on Tuesday and Wednesday will remain 15 minutes, but on Saturdays it will be 20 minute visits. Inmates are brought out only one (1) time to visit each visiting day regardless of how many visitors are present.**

No items are accepted from visitors, unless approved by the Detention Administrator. All items may be bought through the Commissary Service that is provided. **You may leave money in cash or money order only. Business Hours are M-F from 8:00 a.m. – 12:00 p.m. and 1:00 p.m. – 4:00 p.m.**

Under normal circumstance, Commissary is ordered on Tuesday evening and is distributed on Friday mornings. **Money to be used to order commissary must be in before 4:00 p.m. on Tuesdays. To order Special Commissary (Cokes) on Thursday, money must be in before 4:00 p.m. on Wednesday.** When leaving money on an inmate's account, ID will be required.

A parent or legal guardian must accompany children under the age of 18. All visitors will be required to show a valid photo ID. **Visitors will supervise their children at all times or will not be allowed to visit. Visitors dressed inappropriately will not be allowed to visit.**

**Packages (anything over 4 1/2 x 9 1/2 envelopes is considered a package) are not accepted for inmates.** The only exception will be if the package was pre-approved, if not approved by the Administrator or his/her designee, package will be returned to sender. All letters for inmates **must be mailed** into the facility. **Messages will not be passed to inmates either verbally or written.**

Otero County Prison Facility, Chaparral, NM: (575) 824-4884  
Bailey County, Muleshoe, TX: (806) 272-7619  
T-Netix/Secures (Inmate Phone System):1-800-844-6591  
Email: support@CorrectionalBillingServices.com

11/07

**Please Note: The Otero County Detention Center located in Alamogordo is an Otero County facility. The Otero County Prison located 6 miles north of the Texas state line on highway 54 is a private facility operated by MTC, Inc.**