



## SOLE SOURCE LETTER

Otero County Sheriff's Department  
Attn: Benny House  
3208 White Sands  
Alamogordo, NM 88310

### **A. BADGE SPECIFICATION**

#### **A.1 Otero County Sheriffs Department**

**Large Badge:** Two and nine-sixteenths (2 9/16") in size from top to bottom. The font to be used on all banners is Arial Bold. All banners are layered on top of the base and are German soldered to the base.

**Other Design Info:** Background is a layered nickel or gold shield or with raised and recessed 3D areas. All enamels used are hard fired enamel (cloisonné). Process used for this technique is hand done using highly difficult techniques. Cutout areas around leaves also involve highly skilled techniques to ensure proper cuts and a smooth finish.

**Construction:** Badges are die stamped brass 3/32" in thickness. The backing is (12) gauge and comes with a US made pin or wallet attachment. All banners are German soldered to the base.

**Finish:** Nickel color is full nickel plating. Gold color is 24kt gold plating. All badges undergo a lengthy polishing process to achieve the highest brilliance and shine. All badges are covered with a protective clear coat.

SymbolArts is the sole provider of a badge of this quality. We are the only manufacturer that can create a badge with the specifications listed above, mostly to include: plating, manufacturing technique, coloring of the seals/lettering, durability, and quality. Listed below are other reason SymbolArts is the company of choice:

- SymbolArts is the manufacturer selling directly to the Otero County Sheriffs Department. Other manufacturers use middlemen or "uniform stores" eliminating the direct from manufacturer service.
- Designs are specifically customized for your department. **All artwork is copyright protected by SymbolArts and molds are kept in a safe, secure location.**
- Orders are only allowed by specified contact persons.
- Badges come with a lifetime warranty on the detachment of any pins or posts on the backside or if any of the enamel falls out. Also, badge carries a three year warranty against flaking or peeling of the protective clear coat.
- **All badges come in a protective badge tin or presentation box.** Other suppliers offer a soft plastic container or plastic bag which can increase the probability of damage during transport.

**ONLY SYMBOLARTS CAN PRODUCE THE QUALITY OF THIS BADGE.**

If there are any other concerns not specifically mentioned in this letter, please contact Kurt Spencer, Sales Manager, at (801) 475-6000 ext 168.